

Approved
By decision of academic council
of KSMA
Minutes
dated «23» November 2023



QUALITY POLICY OF KHERSON STATE MARITIME ACADEMY

The main strategic direction of the staff activities at Kherson State Maritime Academy (hereinafter referred to as KSMA, the Academy) is full satisfaction of the applicants' expected requirements to the level of knowledge acquired by them during their studies, as well as the requirements of the Ministry of Education and Science of Ukraine, the Ministry of Infrastructure of Ukraine, enterprises and organizations of the maritime industry to the quality of training KSMA graduates.

The Academy's policy in the field of quality is aimed at ensuring sustainable development of the Academy on the basis of high-quality educational and scientific activities in order to ensure the acquisition of systematic knowledge, skills and proficiency; stimulating research and innovation; training qualified, nationally and socially conscious specialists capable of self-development and lifelong learning.

The educational activities of KSMA are aimed at ensuring the quality of educational services at all stages with constant improvement and guaranteed satisfaction of the needs and expectations of consumers in the national and world markets.

The Academy management demonstrates its leadership and undertakes implementing this Policy, which is supported by the strategic development goals in the field of improving the quality of educational activities.

The quality policy at KSMA is based on the principles of "Standards and Recommendations for Quality Assurance in the European Higher Education Area E5C, 2015" and DSTU TBO 9001:2015 "Quality Management Systems. Requirements", which are focused on meeting the needs of stakeholders while ensuring a continuous cycle of management and improvement of all educational and scientific processes.

Formation of the quality policy: corresponds to the organization environment and supports its strategic direction; provides a basis for setting quality goals; contains a commitment to meet the requirements for the quality of educational activities and the quality of the educational process; contains a systematic approach to improving the quality management system.

The policy is public and open to all the participants in the educational process, as well as other stakeholders. The policy is implemented through internal quality assurance processes with the involvement of all structural units of the Academy and participants in the educational process.

The policy includes:

- internal organisational procedures and processes for ensuring the quality of educational activities and higher education (process and procedure management systems);
- published criteria, rules and procedures for evaluating higher education applicants, research and teaching staff and management activities;
- practical implementation of innovative and virtual technologies in the educational process;
- academic integrity, as well as combating academic fraud and plagiarism;
- preventing intolerance or discrimination against applicants and teachers;
- involvement of all stakeholders in quality assurance;
- integration of research and educational academia and effective use of research results in the educational process;
- and creating conditions for personal development and creative self-realisation of all participants in the educational process.